GENERAL INFORMATION

WELCOME CENTER
The Welcome Center offers a quiet respite from the hustle-bustle of the convention. It is located in Buckingham’s on the lobby level, and will be open according to the following schedule:

Wednesday, July 6  
5 p.m. – 8 p.m.
Thursday, July 7  
10 a.m. – 8 p.m.
Friday, July 8  
10 a.m. – 8 p.m.
Saturday, July 9  
10 a.m. – 6 p.m.

CONNECTION CAFÉ
Free access to the Internet is available in the Connection Café, located in the Mobley Room on the lower level. The Connection Café will be open as follows:

Wednesday, July 6  
8 a.m. – 6 p.m.
Thursday, July 7  
8 a.m. – 6 p.m.
Friday, July 8  
8 a.m. – 6 p.m.
Saturday, July 9  
8 a.m. – 6 p.m.

LOOKING FOR A BITE TO EAT?
If you are looking for a quick meal for breakfast or lunch, we suggest one of the following options located within two to four blocks of the Hilton:

- Panera Bread  
  501 South State St.
- Thai Spoon  
  601 S. Wabash Ave.
- Harold’s Chicken Shack  
  636 S. Wabash Ave.
- Eleven City Diner  
  1112 S. Wabash Ave.
- Chutney Joe’s  
  511 S. State St.
- Artists Café  
  412 S Michigan Ave
- Caffe Baci  
  332 S. Michigan Ave
- Corner Bakery  
  224 S Michigan Ave

If you prefer to eat at the Hilton Hotel, on Thursday, Friday and Saturday the hotel will be offering an all-inclusive lunch (meal, tax and tip included) for $15 per person.

We are very grateful to ValueOptions for covering the cost of the lunch tickets for our attendees that are living with mental illness. Lunch tickets will be available on Thursday, Friday and Saturday and may be picked up from the Welcome Center beginning at 10:30 am each day.

If you are looking for a quick meal for breakfast or lunch, we suggest one of the following options located within two to four blocks of the Hilton:

- Panera Bread  
  501 South State St.
- Thai Spoon  
  601 S. Wabash Ave.
- Harold’s Chicken Shack  
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### Thursday, July 7

- **8:30 a.m. – 9:30 a.m.**
  - OPEN MIC w/ THE NAMI BOARD
  - Continental C

- **8:30 a.m. – 1:30 p.m.**
  - Exhibit Hall & NAMILand Open
  - Southeast Exhibit Hall

- **9:15 a.m. – 12 p.m.**
  - State Advocacy Network Leaders
  - Willford B

- **9:15 a.m. – 10:45 a.m.**
  - Education, Training and Peer Support Institute
  - Waldorf

- **9:15 a.m. – 10:45 a.m.**
  - Estate Planning General Session
  - Willford C

- **11 a.m. – 12 p.m.**
  - Education, Training and Peer Support Workshops:
    - Peer-to-Peer Master Class
      - Positive Connection: A Model of Collaboration
      - Four Pillars of a Solid IOOV Program
    - NAMI Connection Master Class
    - Getting Parents & Teachers as Allies into Schools
    - Education: Advocacy
  - PDR 2

- **11:00 a.m. – 12 p.m.**
  - Estate Planning Break-out Sessions:
    - Using Professional Case Managers
    - Psychiatric Advance Directives
    - Creating a Special Needs Trust
    - Topics in Maintaining Housing
  - Grand Ballroom

- **12 p.m. – 1:30 p.m.**
  - Lunch Lines Open (buy your own)
  - Southeast Exhibit Hall

- **1:45 p.m. – 2 p.m.**
  - State Caucuses (see list on page 27 of your program)
  - Willford A

- **2 p.m. – 3:30 p.m.**
  - Convention Opening Plenary
  - International Ballroom

- **3:45 p.m. – 5 p.m.**
  - Networking Meetings
    - Children, Youth and Young Adults
    - Borderline Personality Disorder
    - Artists as Advocates
    - CIT
    - NAMI FaithNet
    - Seclusion and Restraint
    - Minority Mental Health Town Hall
    - Federal Legislative Briefing
  - Willford B
  - PDR 2
  - Marquette

- **5:30 p.m. – 6:30 p.m.**
  - Exhibit Hall & NAMILand Open
  - Willford A

- **6:30 p.m. – 7:30 p.m.**
  - State Caucuses (see list on page 27 of your program)
  - Waldorf

- **7 p.m. – 7:45 p.m.**
  - Homecoming Party
  - Poetry Slam (7 p.m. – 9 p.m.)
  - Grand Ballroom
  - Boulevard Room

### Friday, July 8

- **8 a.m. – 6 p.m.**
  - Voting (credentialed voting reps only)
  - PDR 4

- **8:30 a.m. – 3 p.m.**
  - Exhibit Hall & NAMILand Open
  - Southeast Exhibit Hall

- **8:45 a.m. – 10:30 a.m.**
  - Group One Symposium
    - Suicide Prevention and Intervention for Service Members
    - Federal Special Education Laws
    - Health Care Reform, Part 1
  - Waldorf
  - Marquette
  - Continental A

- **10 a.m. – 10:30 a.m.**
  - Emerging Technologies to Improve Care
  - New Opportunities for Supported Housing
  - Continental C

### Saturday, July 9

- **10 a.m. – 11:45 a.m.**
  - Annual Business Meeting
  - International Ballroom